



Healthy, Happy Humans



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### **VISION 2033**

### **HEALTHY MINDS, HEALTHY COMMUNITIES 2033**

This year, we embarked on a journey to set our strategy and vision for the next decade. Healthy Minds, Healthy Communities 2033 is our bold vision for a future where all mental and behavioral needs are in the communities we serve. At Holly Hill, we envision a world where everyone has access to quality mental and behavioral health services. As the leader in providing these solutions, and through our collaborations and partnerships, we offer our clients a best-in-market portfolio of services. Together, we create Healthy Minds and Healthy Communities for generations to come.

## Our Purpose

Holly Hill is dedicated to protecting and supporting the most vulnerable members of our community. We provide high quality, comprehensive mental and behavioral health services to empower children, adolescents, young adults, their families, and those supporting them with the stability, skills, and tools to thrive.

### **CORE VALUES**

We believe in the importance of empowering health, happy humans and are committed to providing compassionate, collaborative care and transforming hope into joy in our community.

Authentic Courageous Innovative Informed Quality Focus

### **PRINCIPLES**

Our principles guide us in offering light and laughter as we come together around one common goal - an exceptional healing experience.

Relationships come first Empowered workforce A dependable community



### Dear Friends,

As we reflect on the past year, we are thrilled to share the remarkable journey we have undertaken together. It is with immense gratitude and excitement that we present the Annual Report for 2023, a year that has truly been a testament to the dedication and passion of our incredible community.

First and foremost, we want to express our deepest thanks to every one of you who contributed to the success of our organization. Your support, commitment, and belief in our mission have propelled us to new heights.

One of the highlights of the year has been the development and implementation of our new strategic plan – Healthy Minds, Healthy Communities 2033. Our strategic plan was crafted with care and foresight and is our bold vision for a future where all mental and behavioral health needs are met in the communities we serve. This plan sets the course for our organization's future, ensuring that we meet our community's current needs and laying the groundwork for long-term sustainability and growth. We are confident that this strategic roadmap will guide us toward even greater success in the years to come.

Our commitment to collaboration and partnership has also flourished this year. We have forged new alliances and strengthened existing ones, recognizing that we can achieve far more together than we could individually. These partnerships have enabled us to extend our reach, share resources, and make a more significant impact on the children and families of Kentucky.

Holly Hill was strengthened this year through the support we received from our generous community. Kenton County Fiscal Courts contributed \$500,000 toward critical infrastructure enhancements, and the City of Independence supported

our continued progress with \$100,000. These contributions and many others will enable us to continue protecting and supporting our community's most vulnerable through high-quality, comprehensive mental and behavioral health services.

One of the most rewarding achievements of the year has been the recognition of our agency culture. We are excited to announce that Holly Hill has been honored with the Cincinnati.com "Best Place To Work" award for 2023. This accolade is a testament to our team's dedication and hard work and the inclusive and supportive environment we have cultivated together. It is truly an honor to be part of an organization prioritizing well-being and professional growth.

In the following pages, you will read Carter's and Jana's remarkable stories of progress and healing, illustrating Holly Hill's profound impact on our community. Their progress and personal evolution provide a glimpse into the many journeys of healing and hope made possible at Holly Hill and undertaken by remarkable and resilient young people in our community.

We want to express our heartfelt appreciation for your unwavering support. Together, we have achieved remarkable milestones, and we are excited about the opportunities that lie ahead. As we look to the future, we are confident that, with your continued support, Holly Hill will continue to develop healthy, happy humans for generations to come.

Thank you for being an integral part of our journey.

### 2023 BOARD OF DIRECTORS

Erin Wilkins, Chair Scott Grothaus, Vice Chair Drew Bach, Treasurer Amy Kreutzer, Secretary Julie Kuhnhein Debbie Cannatella Rachel Hils Bill Knoebel
James Luersen
Michelle Snodgrass
Shannon Starkey-Taylor
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Russell Winters
Alexandre Regina



James Sherry CEO



Erin Wilkins Board Chair

We are extremely good at providing quality mental health care; we are great about being trauma-focused and taking into consideration the needs and feelings of clients and families."

SARAH, THERAPIST

## Residential Treatment

Reserved for the highest acuity, most severe adolescent cases, Holly Hill's inpatient Residential Treatment Program in California, Kentucky currently provides a 24/7 home for 12 to 17-year-old female-at-birth individuals who, having been removed from hazardous situations, are now wards of Kentucky's foster care system. Focusing on each individual's unique behavioral

and mental health needs, our unique program specializes in treating complex traumas and supports victims of human trafficking, sexual abuse and domestic violence. On average, our residents will stay on our campus between 3-12 months, receiving intense individual, group, and family therapy - as well as engaging in off-campus school and social events.

### **CARTER'S STORY**

Our doors opened to Carter, a resilient fourteenyear-old navigating a complex world within Kentucky's Foster Care System. Carter's journey with us unfolded as a testament to courage in the face of profound trauma, depression, and anxiety, compounded by the volatile experience of grappling with identity and acceptance as a transgender youth.

Carter carried the weight of severe trauma. The scars ran deep, interwoven with layers of anxiety

and a pervasive sense of not belonging, exacerbated by the cruelty of bullying and discrimination they faced for embracing their authentic identity.

When Carter joined our Residential Treatment
Program, our dedicated staff became their
unwavering support system. Through genuine
conversations and a nurturing bond built on trust, our
team endeavored to understand Carter's world—their
fears, joys, and the triggers that stirred their turmoil.

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Holly Hill Child & Family Solutions



Every interaction became an opportunity to help Carter navigate their emotions. Our staff learned to anticipate and defuse situations that threatened to dismantle Carter's growth, offering a safe haven amidst their storm of emotions.

As Carter progressed through our program, a personal evolution began—a manifestation of their resilience and the unwavering support they received. With the help of our team, Carter embarked on a courageous journey of self-discovery and healing. With each session, they reclaimed fragments of their shattered identity, piecing them together to form a stronger, more confident self.

"Seeing Carter's transformation was an incredible privilege," shared Adolescent Treatment Worker Paige Doyle, reflecting on the profound impact of Carter's journey. "Their resilience and determination inspired us all. Carter will always hold a special place in my heart—a reminder of the impact we can have on each other's lives."

Carter's graduation from the program marked not just an personal milestone but a triumph of spirit. A testament to their resilience, it echoed the triumph of overcoming adversity and embracing their authentic self, unapologetically. For Carter, it was more than a graduation—it was a reflection of their strength and the invaluable support of a team dedicated to fostering growth and healing. Each step they took was a testament to their courage, resilience, and the transformative power of compassionate care.

As they stepped out into the world beyond our program, we remained inspired by Carter's journey. Their story serves as a beacon of hope, reaffirming the significance of acceptance, understanding, and unwavering support for individuals navigating the complex intersections of trauma, identity, and mental health.

## Therapy Services

Holly Hill provides individual and family therapy services for children, teens, adults, and families who are struggling with mental health issues. Our therapists are trained in evidence-based treatment modalities including Eye Movement Desensitization and Reprocessing (EMDR), Trauma-focused cognitive behavioral therapy

(TF-CBT), and cognitive behavioral therapy (CBT) approaches to create customized plans for each client. The Holly Hill team conducts sessions where it best fits the client—in the home, at schools, or at our offices, improving quality of life for everyone involved.

### JANA'S STORY

Holly Hill has the privilege of serving numerous clients through our outpatient therapy services each year, and among them is Jana—a remarkable 18-year-old woman whose journey through our telehealth therapy services reflects the transformative power of compassionate mental health care.

Jana's battle with social anxiety and agoraphobia, an anxiety disorder that involves fearing and avoiding places or situations, had confined her within the walls of her home, presenting challenges that felt insurmountable. The mere thought of stepping outside triggered overwhelming fear, rendering everyday activities impossible. Her world had shrunk to the confines of her home.

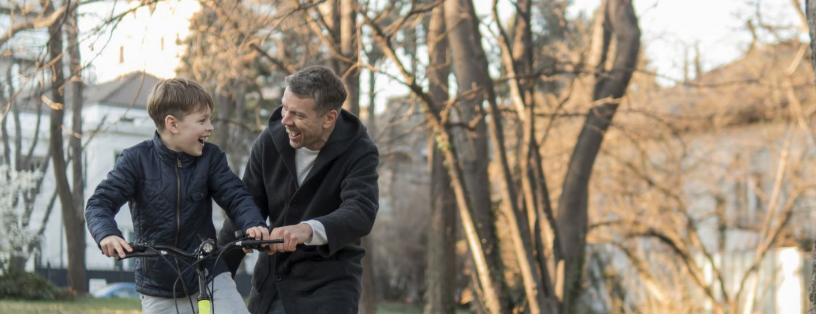
When Jana came to us, she was grappling with severe symptoms, her distress evident in the smallest interactions. Through our telehealth services, we bridged the gap, offering her a lifeline to care that would have otherwise been inaccessible. Her therapist embarked on a journey of healing alongside her, understanding the depth of her struggles.

In the safety of telehealth sessions, Jana shared glimpses of her inner turmoil, articulating her fears and insecurities. Each session became a sanctuary where her therapist delicately guided her through mindfulness exercises and coping techniques. These sessions weren't just about therapy; they were about rebuilding Jana's trust in herself and the world outside her door.

One moment stands out: the day Jana, armed with newfound resilience, stepped tentatively into her front yard—a monumental feat that marked the peak of weeks of gradual progress. It was a moment that echoed the triumph of overcoming seemingly insurmountable barriers.

From there, Jana's strides grew bolder. With unwavering support and guidance, she eventually accompanied her guardian on trips to the grocery store—a seemingly mundane task that held immense significance. These achievements weren't just about stepping outside; they were symbolic of Jana reclaiming her life.





Beyond these milestones are numerous smaller victories—a quiet nod of understanding, a hint of a smile, or a deeper breath taken in moments of distress. These seemingly minor triumphs were the building blocks of her progress, each one a testament to her resilience and determination.

In the background, Jana's guardian witnessed this remarkable transformation. They observed the gradual shifts, the moments of breakthrough, and the gradual growth of Jana's spirit. Their words echo the profound impact—how Jana's laughter returned, her confidence slowly rekindled by the unwavering support she received.

Jana's journey at Holly Hill embodies the essence of hope and possibility. It's a testament to the profound impact accessible mental health care can have on individuals facing significant challenges. Her story is a beacon of resilience, showcasing the incredible transformations that occur when individuals receive the care and support they deserve.

Through Jana's story, we're reminded that seemingly mundane tasks hold immeasurable value for individuals grappling with mental health issues. It's about celebrating every step forward, no matter how small, and acknowledging the strength it takes to navigate a world where each day is a battle.

At Holly Hill, our commitment remains unwavering to empower individuals like Jana to lead fulfilling lives in their communities, overcoming barriers that once seemed insurmountable. Weren't just about stepping outside; they were symbolic of Jana reclaiming her life.

226
CLIENTS

**2690** HOURS

47

TELEHEALTH VISITS



## Targeted Case Management

For children, teens, and adults with significant mental health needs, our Targeted Case Managers provide referral assistance, skill building, resource connection, and linkage to community support. Our program serves as a beneficial, supplemental service to aid in stabilizing mental health needs.

108 CLIENTS

2605 VISITS 1118 HOURS

## The Renew Academy

In partnership with Gallatin County Schools, Holly Hill provides students with access to an embedded day treatment program: The Renew Academy. This innovative collaboration provides group therapy services in a structured, therapeutic milieu. Our licensed therapists utilize evidence-based curriculum and best practices to provide group therapy services during the school day to increase attendance in school, decrease out of home placements, and improving students' overall wellbeing and mental health.

24 CLIENTS

303 GROUPS HELD

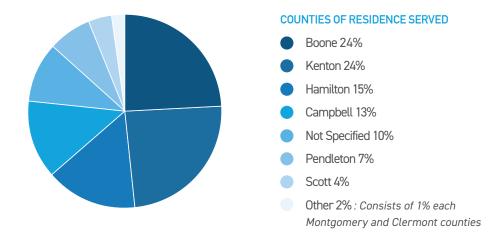


# Supervised Visitation

Our Supervised Visitation Program focuses on providing a safe space for visiting parties to interact and bond with their child(ren) or assist with exchange of children between parties. Our staff ensure compassionate care for participating families are trained using curriculum from the Supervised Visitation Network.



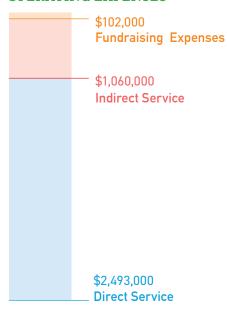
### SUPERVISED VISITATION



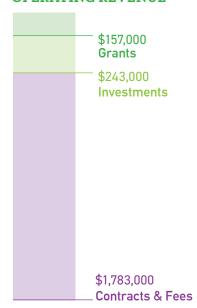


## 2023 Fiscal Statement

### **OPERATING EXPENSES**





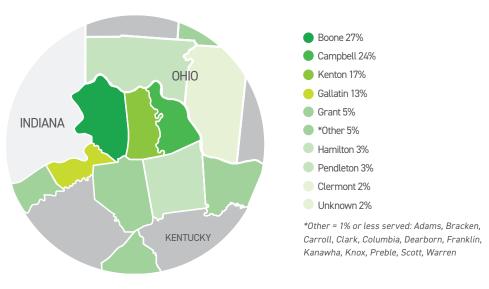


**NET ASSETS** 

\$5,000,000

## 2023 Impact

### **COUNTIES SERVED IN 2023**



460 TOTAL INDIVIDUALS SERVED







## Our Family of Supporters

### \$10,000+

R. C. Durr Foundation
United Way of Greater Cincinnati

### \$5.000+

Brian Parker The Bridge Church Duke Energy William and Marian Hagedorn

### \$1,000+

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Kroger Company Community

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United Way of NE Flordia
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